WCMSCHF POLICY SUMMARY SHEET – For Board Approval

BOARD MEETING DATE: 10/25/16

Policy Name	New/Revised/Rescinded	Policy Type	Description
CM 111-CCNC Centrally Standardized Policy Adoption	New	Clinical	Adoption of 14 CCNC Policies CM 101-CCNC Patient Identification CM 102-CCNCCare Planning Policy CM 103-CCNC Initial and Ongoing Assessment Policy CM 104-CCNC Patient Participation CM 105-CCNC Quality Measurement and Improvement CM 106- CCNC Patient Rights and Responsibilities CM 107- CCNC Patient/Caregivers Complaints CM 108-CCNC Out of Network Inpatient Referral Policy CM 109-CCNC Care Transitions CM 109-CCNC Medication Management Policy CM 111- CCNC Medication Management Policy CM 111- CCNC Initial Orientation and Training CM 114- CCNC Patient Education Policy PD 102- CCNC Initial Assessment Guidelines CCNC has developed policies that are to be adopted by all 14 networks in an effort to standardize and streamline care management services across the state and to limit the amount of repetitive policies submitted to NCQA for accreditation purposes.
Procedure for Managing Specific Priority Populations	Rescinded	Clinical	This policy is rescinded due to standardization of policies by CCNC for all networks. CM 101-CCNC Patient Identification is the new policy that will be adopted.
Analyzing Patient Satisfaction, Program Effectiveness, and Patient Participation	Rescinded	Clinical	This policy is rescinded due to standardization of policies by CCNC for all networks. CM 105-CCNC Quality Measurement and Improvement and CM 104-CCNC Patient Participation are new policies that will be adopted.
Patient's Rights and Responsibilities	Rescinded	Clinical	This policy is rescinded due to standardization of policies by CCNC for all networks. CM 106-CCNC Rights and Responsibilities is the new policy that will be adopted. Each network has created a document to provide to patients that explains their rights and responsibilities. This document has been updated with WCMSCHF new address. A SOP will be approved outlining the process in which the Rights and Responsibilities are implemented at CCWJC (to be approved by ND).
Policy Development and Maintenance	Revised	Clinical	 Added clarification to definitions to align with the Policy Development SOP Removed procedural language as this is covered in the Policy Development SOP Added statement that policies adopted by CCNC do not require WCMSCHF Board approval