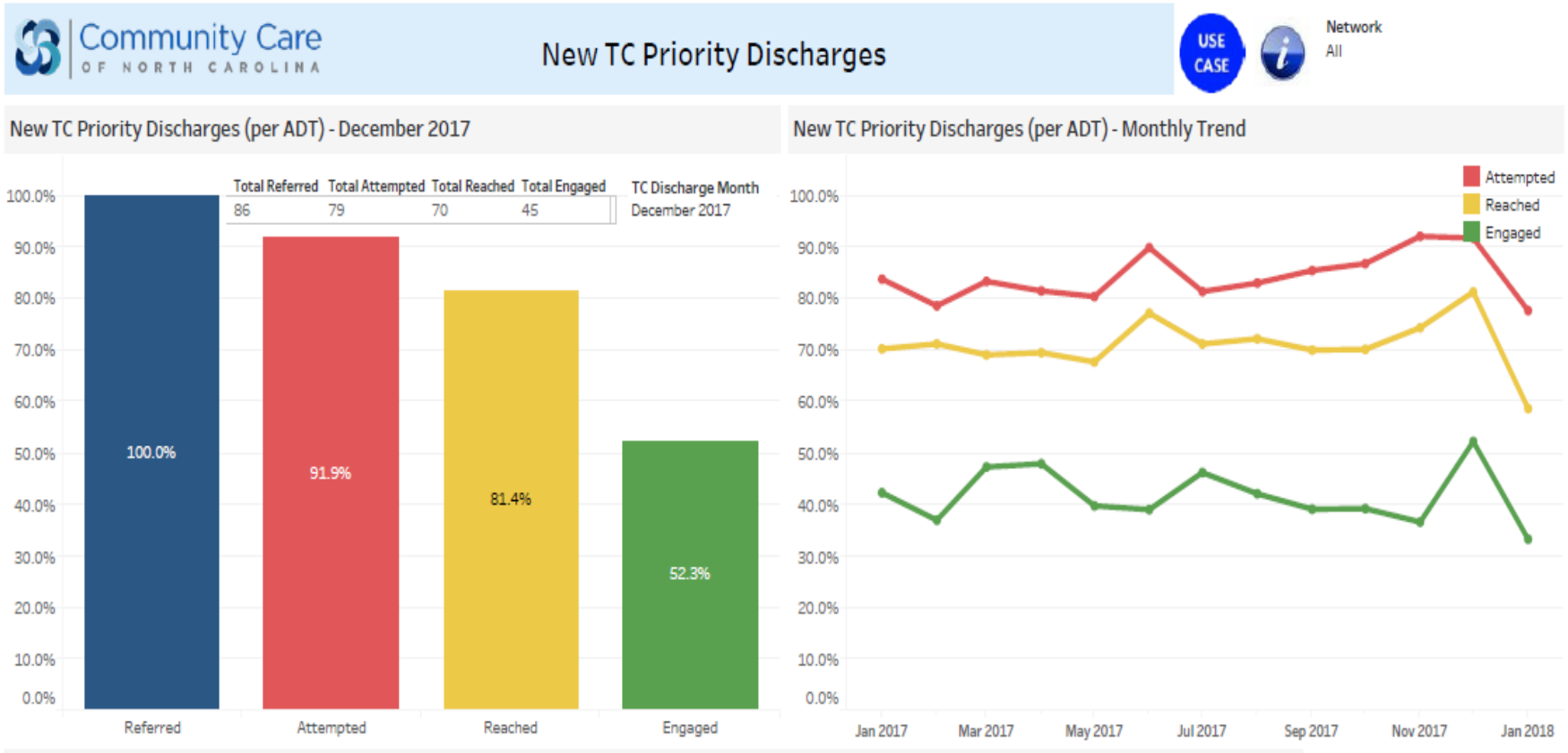


Patient Engagement Dashboards for NEW TC Priority Discharges



- Transitional Care discharges in December 2017 with TC Priority scores of 200 and above
- Total of 86 patients identified from ADT hospitals
- Training in November and December to increase awareness and socialize staff of Patient Engagement Dashboards and metrics
- Began operationalizing dashboards with Care Management Leadership and working Current Opportunities list
- Assessment of workflow improvements
- 16% Increase in December for Engaged patients
- Benchmarks to be determined by CCNC Care Management Operations Workgroup

